# PYRGMID 

# 3500ss/3600ss/3700HDss 

## Smart $\mid$ Site ${ }^{\text {TM }}$ Time Clock \& Document Stamp User Guide



SIMPLE : SMART*

## TABLE OF CONTENTS

TABLE OF CONTENTS ..... 1
PRODUCT OVERVIEW ..... 2
FEATURES ..... 2
CONTENTS ..... 3
GETTING STARTED \& INSTALLATION ..... 4
PROGRAMMING \& FEATURES SET UP \& BUZZERS ..... 4-5
MESSAGES \& COUNTER MODE ..... 6-7
BUZZERS ..... 8
PRINTING MODES. ..... 9
ADJUSTING DOCUMENT EDGE ..... 9
USING TIME CLOCK ..... 10
TIME CARDS ..... 11
TIME CARD PRINT FORMAT ..... 11
PRINTING CUSTOM MESSAGES (3600SS) ..... 12
REPLACING RIBBON CARTRIDGE ..... 13
MASTER RESET ..... 14
FAQs ..... 14
ACCESSORIES ..... 14
WARRANTY \& CUSTOMER SUPPORT ..... 15
SPECIFICATIONS ..... 16
MOUNTING TEMPLATE ..... 17

## PRODUCT OVERVIEW

Thank you for choosing a 3500ss/3600ss/3700HDss SmartSite ${ }^{\text {T }}$ Time Clock \& Document Stamp! The 3500ss/3600ss/3700HDss are our most versatile time clocks, ready to perform employee time tracking, document stamping \& preset message stamping. The 3600ss features custom message stamping \& sequential page numbering. These clocks feature the exclusive patent pending SmartSite ${ }^{T M}$ viewing guide and are equipped with a red LED alignment guide to ensure perfectly aligned time card punches $\& \in$ document stamping time after time.

The 3500 ss/3600ss/3700HDss is able to punch employees $\ln \&$ Out and stamps time sensitive documents using one of 14 preset messages. The 3600ss also stamps custom messages with up to 2 lines of alphanumeric type and stamps sequential page numbering up to 9999 consecutive stamps using automatic or manual stamping. These clocks feature an adjustable document edge to accommodate any size document. Simple set-up, simple operation \& simple ribbon changes make these time clocks a favorite with small business!

Please read through this User Guide for simple set-up \& operation.

## TIME CLOCK \& DOCUMENT STAMP : FEATURES

| Employee Capacity | Unlimited |
| :--- | :--- |
| Alignment | SmartSite ${ }^{\text {m }}$ Red LED guide |
| Custom Type (3600ss) | Date stamp \& up to 2 lines (16 characters per line) <br> alphanumeric custom type |
| Preset Messages | 14 Preset Messages for stamping time <br> sensitive documents |
| Counter Mode (3600ss) | Sequential numbering up to 9999 |
| Loading | Side, adjustable document edge |
| Ribbon Ink | Black |
| Audio Signal (3600ss) | Buzzer |
| Language Printing | English, Spanish \& French |
| Printing | Semi-automatic or manual |
| Display | Time, date \& day of week (AM/PM or Military Time <br> Format) |
| Printing Format | Date \& Time (AM/PM, Military, Military Hundredths, <br> Military Tenths) |
| Printing | Dot matrix |
| Automatic Time Reset | Short months, Leap Year \& Daylight Savings Time |
| Battery Back-Up | Safeguards data \& settings for up to 7 days <br> without power |
| Tamper-Proof | Security lock protects against costly time theft |
| Warranty | 1-Year manufacturer's limited warranty |
|  |  |

## CONTENTS



3500ss/3600ss/3700HDss SmartSite ${ }^{\text {TM }}$ Time Clock \& Document Stamp


Mounting Template (see inside back cover)


3500ss/3600ss/3700HDss User Guide


Security
Keys (2)


35100-10 Time Card (25)


Power Adaptor

## WHAT YOU WILL NEED TO MOUNT ON THE WALL



Tape Measure


Pencil


KNOW YOUR SERIAL \#

## IMPORTANT:

Please write down serial \# located on back of time clock before mounting.

Model 3500SS
Time Clock \& Document Stamp INPU: 12.5 V US PATENT NO. $9,358,811$ B1
$\Theta-\odot(+$

## PYRQMID

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Write your serial \# here:
$>$ $\square$


## SET UP

(1) Remove time clock from carton \& place on a flat, level surface.
(2) Unlock \& remove top cover.
(3) Connect power adaptor in port located behind display screen \& plug unit into AC wall outlet.

## WALL MOUNTING



Select a location convenient to employees clocking IN \& OUT. Be sure power outlet is within 5 feet of mounting location.
(2) Use masking tape to hold mounting template on wall, making certain template is positioned so bottom of time clock is approximately 45 inches from floor.
(3) Drill holes using template as a guide.
(4) Remove template from wall \& install \#10 screws
 (not included), leaving approximately $3 / 16$ inch of screws exposed. For sheetrock walls, use plastic anchors.
(5) Hang time clock on wall, aligning keyholes on the rear with screw heads. Press downward on time clock until it lowers onto screws.
(6) Plug unit into AC wall outlet.

## PROGRAMMING

Use key to unlock and remove cover.
Locate programming buttons labeled SELECT, $\boldsymbol{\Delta} /\langle$ and $\nabla / \downarrow$.
(2)

Press SELECT and using $\boldsymbol{\Delta} / \boldsymbol{\nabla}$ scroll to display desired feature is (see chart on page 5).

After display feature is changed, press SELECT button to save change. Repeat this step for other features until you cycle back to main display showing TIME/DATE.
(4) Press $\boldsymbol{\Delta} /$ or $\boldsymbol{\nabla} / \square$ to scroll through feature options.


## 3500SS/3600SS TIME CLOCK \& DOCUMENT STAMP : FEATURES SET UP

| FEATURE (SELECT) | DISPLAY | DEFAULT SETTINGS | OPTIONS (SCROLL ${ }^{\text {A }}$ ) |
| :---: | :---: | :---: | :---: |
| Set Language | LRITG | ENLLISH | ENGLISH, French (FRANCAIS), Spanish (ESPANOL) |
| Set Date Format | DRTE FMT | mmosy | MM/DD/YR (USA), DD/MM/YR (EURO), YY/MM/DD |
| Set Year | SET HERR | 2031 | DISPLAYED YEAR +/-1 Year |
| Set Month | SET MOMTH | LRM | DISPLAYED MONTH +/-1 Month |
| Set Date | SET DRY | I | DISPLAYED DATE +/-1 Day |
| Set Daylight Savings Time (DST) Rule | DRIL ${ }^{\text {C }}$ T 5RU | 458 | USA: USA DST: Begins 2nd SUN of MAR, Ends 1st SUN of NOV 2am <br> EURO: European DST: Begins Last SUN of MAR, Ends Last Sun of OCT 1am OTHER: Set a custom DST Rule. ${ }^{1} 2 \mathrm{am}$ OFF: No adjustment for DST. |
| Set Format | DSPLY FMT | RTM/PM | AM/PM: 12 Hour, MIL: Military, 24 Hour |
| Set Printed Time Format | PRint Fitt | R界/PM | AM/PM: 12 Hour (e.g. 3:30PM) MIL: Military, 24 Hour (e.g. 15:30) <br> ATAAP: Military, 24 Hour, Minutes expressed in hundredths of one hour (e.g. 15.50) <br> 24H.1: Military, 24 Hour, Minutes expressed in tenths of one hour (e.g. 15.5) |
| Set Print Direction | PRIMT DIR | RIGHT | Right $=$ Print in right direction on time card. <br> Left $=$ Print in left direction on time card. |
| Set Mode | MODE | RUTO | SEE PRINTING MODES PAGE 9 |
| Setup Preprogrammed message | SET FMT M555 | Mo/DRTE TIME | SEE PREPROGRAMMED MESSAGES PAGE 6 |
| Setup Cutom Message | [5T M555 $(1,2)$ | NOT USED | SEE CUSTOM MESSAGING, PAGE 7 (3600ss Only) |
| Schedule a Buzzer Event (3600SS) | set event | H0 | NO: No event(s) scheduled. YES: Schedule event(s) SET EVENT \#1-50, Page 8 |
| Set Hour | SET HOUR | I2RM | DISPLAYED HOUR +/-1 Hour |
| Set Minutes | SET MINLITES | $\square$ | DISPLAYED MINUTE +/-1 Minute |

${ }^{1}$ SELECT DRU'L SRU=OTHER. SCROLL \& SELECT START \& END SUNDAY (Available options are the $1^{\text {st }}, 2^{\text {nd }}, 3^{\text {rd }}, 4^{\text {th }}$ and last Sunday of each month). Remember: The number of weeks in a given month changes each year. You will have to reprogram your custom DST if either the START or END date falls on the last day of the month.

## MESSAGES \& COUNTER MODE

The 3500 ss/3600ss/3700HDss functions as a document stamp and is preprogrammed with 14 common message formats. In addition, the 3600SS allows you to enhance each of these preprogrammed messages with up to two lines of customizable print, or with a sequential counter.

## PREPROGRAMMED MESSAGES



In the FMT=DATE TIME ( $3500 \mathrm{ss} / 3700 \mathrm{HDss}$ ) menu or the SET FMT MSGS (3600ss) menu, press $\boldsymbol{\Delta}(\mathrm{UP})$ or $\mathbf{\nabla}$ (DOWN) to choose "YES".
(2) Press SELECT.
(3) Press $\boldsymbol{\Delta}($ UP $)$ or $\boldsymbol{\nabla}$ (DOWN) to scroll through preprogrammed messages. (see chart below) ${ }^{1}$Press SELECT to choose desired message ${ }^{2} \&$ advance to next menu.
(5) If no custom message is desired "LST M5LINOTUSED", press SELECT, or to program a custom message "โ5T M5G", follow steps on page 7. (3600ss Only)
(6) If custom message is not desired "[ST MSEL=MOTUSED", press SELECT, or to program a second custom message "โ5T M5Le", follow steps on page 7.

## SET FORMAT MESSAGES (5ET FAT M5E5)

| DISPLAY | EXAMPLE |
| :---: | :---: |
| FMT= DRTE TIME (Default Settings) | JUL 12 07:46PM |
| FITT = DRTE SR TIME | JUL 12 '20 07:46PM |
| FTMT=LRTE YR APUD | JUL 12 '20 APVD |
| FITT= LRTE UR FRKD | JUL 12 '20 FAXD |
|  | JUL 12 '20 FILE |
| FMT= DRTE YR ${ }^{\text {IT }}$ | JUL 12 '20 IN |
| FTTT = LRTE YR OUT | JUL 12 '20 OUT |
| FFTT $=$ LRTE $Y$ YR PRIL | JUL 12 '20 PAID |
| FMT= DRTE YR REVU | JUL 12 '20 RCVD |
| FMT = DRTE YR SEMT | JUL 12 '20 SENT |
| FTT = DRTE YR ORIL | JUL 12 '20 ORIG |
| FTTT = LRTE YR VOIL | JUL 12 '20 VOID |
| FMTT=LRTE YR USED | JUL 12 '20 USED |
| $F$ FIT $=$ QRTE $9 R$ [MPL | JUL 12 '20 CMPL |


${ }^{1}$ By default, clock will print DATE TIME format if no message is selected.
${ }^{2}$ Selected preprogrammed message will print first (date stamp on 3600SS).

## NAVIGATE TO CUSTOM MESSAGES (3600ss)

(1) Set: SET FMT MSGS $=$ YES, then press SELECT
(2) Set: (your) FMT, then press SELECT
(3) Set: CST MSG1 = USE, then press SELECT

Display will show 4 lines:
Line A: NUMBERS, Space $\boldsymbol{\Delta}$ and Arrow Line B: CAPITAL LETTERS, Space $\boldsymbol{\Delta}$ and Arrows $\downarrow \boldsymbol{\uparrow}$
Line C: CLR (clear), DONE, COUNT and Arrow $\uparrow$
Line D: CUSTOM MESSAGE 1 (up to 16 places) (Blinking place to set)
4) (LEFT) or (RIGHT) moves character to dark back ground in each line (right/ left).
(5) The arrow with a dark background moves the cursor to other line ( $\mathrm{A}, \mathrm{B}$, or C ) after pressing SELECT.
(6) The character (number/letter/space) with a dark background is registered in a blinking space of CUSTOM line after pressing SELECT and the next space starts to blink.
(7) If you make a mistake set cursor to "CLR" and press SELECT to clear last character or hold SELECT ( 3 sec ) to clear all characters and then start again.
(8) To set whole CUSTOM MESSAGE 1 for Counter Set for "COUNT" and press SELECT.
(9) To finish a message move the cursor "DONE" to dark background and press SELECT.
(10) CST MSG2 $=$ NOT USED - apply the same roles as CST MSG1.

NOTE: IF "CST MSG1=NOT USE", the clock setting goes to "SET EVENT". Then "CST MSG1=NOT USE" and "CST MSG2=USE" will not be printed. The counter "CST MSG2" will be incrementing internally (when it was set "USE" and "COUNTER").

## COUNTER MODE (3600SS)

The counter mode is activated when SELECT "〈[OLMTER>" is in custom message position (see step 8 \& 9 above). Every "DRTE STRMP" is counted.

An increasing number (1,2,3,-9999) will print on the second or third time you print following "date stamp" or "custom message" (during a three second period). Once 9999 is reached, numbers will reset automatically back to 1 .

NOTE: The counter is reset when set "CLR" and press SELECT then set "COUNT" and press SELECT again.

$\square$
${ }^{1}$ You may not move the cursor of custom message backwards. (see step 7 above) ${ }^{2}$ It is recommended to reset time after creating custom messages.

SMART SITE ${ }^{\text {M }}$ TIME CLOCK \& DOCUMENT STAMP Model 3500ss/3600ss/3700HDss

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## SET EVENT USING BUZZER (3600SS)

The 3600SS Time Clock \& Document Stamp has an internal buzzer to alert workers of start times, breaks, lunch and dismissal times.

## MENU : SET EVENT AV <br> SCHEDULE AN EVENT (e.g. Ring Internal Buzzer)

| FEATURE (SELECT) | DISPLAY | DEFAULT SETTING | OPTIONS (SCROLL - |
| :---: | :---: | :---: | :---: |
| Set Event Schedule | SET EVEMT * | NO | Scroll $\Delta$ (UP) or $\boldsymbol{\nabla}$ (DOWN) to schedule event |
| Assign the Event a Number (1-50) | SET EVEMT * |  | SET EVENT <br> (e.g.1, 2, 3 ... 50) |
| Set the Event's Duration | EVEMT * | OFF | OFF, . 5 SEC, 1-15 SEC (determines length of time buzzer) |
| Set the Event's Hour | EVENT * HR = | $\begin{aligned} & 12 \text { HR: } 12 \mathrm{AM} \\ & 24 \text { HR: } 00 \end{aligned}$ | EVENT HOUR +/- One Hour <br> 12 HR: 12AM-11PM <br> 24 HR: 00-23 |
| Set the Event's Minute | EVENT * MIM $=$ | 00 | EVENT MINUTE +/- One Minute (e.g. 00, 17, 59) |
| Set the Event's Day | EVEMT * DRY = | ALL | All week event, ALL: SUN-SAT <br> Monday thru Friday Event: M-F <br> One day event: SUN, MON, TUE, WED, THU, FRI, SAT |

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## PRINTING MODES

The 3500 ss/3600ss/3700HDss can be set to print automatically or manually using the SET Mane feature. When set to RuTO the clock will print whenever the actuator is activated.

When set to manyRi, the clock will only print when the "manual button" located in the left, top corner above the display screen is pressed.


## ADJUSTING DOCUMENT EDGE

The actuator can be adjusted to accommodate different document widths.
(1) Disconnect power plug before adjustment
(2) Place clock on its side so the viewing window is facing towards you.


Locate the "actuator adjustment knob" on the bottom of the clock.
(4)

Push "actuator adjustment knob" in while sliding the actuator back or forth to adjust position.


DISCONNECT POWER PLUG BEFORE ADJUSTMENT

(1) To punch time card or stamp document, gently feed time card (35100-10 or 35100-10F) or document into slot at base of time clock, while aligning red LED SmartSite ${ }^{\text {TM }}$ alignment guide to location where time stamp is desired.
(2) A-Continue to feed time card or document until the print actuator is activated. (Mode=Auto)
B - Feed time card or document, and press Manual Button. (Mode=Manual)

TIME CARDS


Time card \#35100-10 or 35100-10F

## TIME CARD PRINT FORMAT

The time card (\#35100-10 or 35100-10F) is used for weekly pay periods. Printing will appear as follows:

| PUNCH IN | JUL12 $\quad 7: 00 \mathrm{AM}$ <br>  <br> Prints Month, Date \& Punch Time |
| :--- | :--- |
| PUNCH OUT | JUL12 $3: 00 \mathrm{PM}$ |
|  | Prints Month, Date \& Punch Time |

## PRINTING CUSTOM MESSAGES (3600SS)

Scenario: It is 7:46AM on 7/12/20. You have selected "DRTE GR TMME" from the Set Format Messages "(5ET FMT M5L5)" menu. You have set Custom Message 1 "([5T M55 )" to PYRAMID TIME SYS. You have set Custom Message 2 to "‘COLHTER>". The clock will print to your document as follows:
First print ERTE JUL12'20 7:46AM
Second print MESSRGE: PYRAMID TIME SYS (print within 3 seconds after First print)
Third print MESSREE 21 (print within 3 seconds after the Second print)


After clock prints date stamp (line 1) "JUL $12^{\prime} 20$ " you have three seconds to print custom message (line 2), "PYRAMID TIME SYS". If you do not print first custom message (line 2, second print) within 3 seconds, the 3rd print (message 2 ) will not print and the clock will revert to date stamp (line 1).

Example A
First print DRTE JUL 12'20 7:46AM
Second print
JUL 12'20 7:46AM (if 3 seconds or more goes by, after the 1st print, message will not appear)
If longer then 3 seconds the message won't appear, and clock defaults back to time. The counter will advance but will not print because we didn't make 2nd print during the first 3 seconds.

After you print first custom message (line 2), "PYRAMID TIME SYS", you have three seconds to print second custom message (line 3), "1". Again, if you do not print second custom message (line 3 ) within 3 seconds, the clock will revert to date stamp (line 1 ).

Example B
First print DRTE JUL 12'20 7:46AM
Second print MESSRGE: PYRAMID TIME SYS
Third print MESSRGE JUL 12'20 7:46AM (if 3 seconds or more goes by, after the 2nd print, message will not appear)
After you print second custom message (line 3), " 1 ", the clock automatically will return to date stamp (line 1).

Example C
First print DRTE JUL 12'20 7:46AM


NOTE: Each time date stamp prints(Examples $\mathrm{A}, \mathrm{B} \& \mathrm{C}$ ) the counter advances +1 (even though sequential numbers did not print).

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REPLACING RIBBON CARTRIDGE
(1) Unlock and remove cover.
(2) Press $\boldsymbol{\Delta}$ (UP) for 3 seconds to park ribbon carriage (Clock has to dispaly TIME).
(3) Unplug power to time clock *IMPORTANT*.
(4) Turn clock on its side so ribbon cartridge \& holder are on top.
(5) Slide actuator to far left and out of the way which is located underneath the clock. (see diagram).
(6) Remove old ribbon cartridge by holding tab and lifting up.
(7) Snap in new ribbon cartridge between printer head and mylar.
(8) Turn the knob, follow arrow to stretch the ribbon. It will turn easily.
(9) Replace cover, lock unit \& plug in.
(10) Feed time card through unit to test print quality.
(11) Readjust the actuator.


If ribbon is not completely over print head the resulting print will show incomplete characters. If ribbon cartridge is not completely snapped in holder, the resulting print will be increasingly lighter.

## MASTER RESET

NOTE: This will delete all settings and reset to factory defaults
(1) Unplug power to time clock.
(2) Press \& hold $\boldsymbol{A}(U P)$ button while plugging unit back in.
(3) Release $\boldsymbol{\Delta}$ (UP) button when " $88: 8 \mathrm{~B}$, TMME NOT SET" displays.
(4) Re-program time clock.

## FAQS

Q: $\quad$ Do $I$ have to use special cards?
A: Pyramid 35100-10 or 35100-10F (French) cards are designed for use with the 3500 SS/3600SS when it is used for payroll, but you can use it to stamp other documents.

Q: What does ATAAP mean?
A: $\quad$ ATAAP is the acronym used by the U.S. government that describes how time is accounted for using hundredths of hour (i.e. $1.25 \mathrm{hrs}=1 \mathrm{hr} 15 \mathrm{~min}$.)

## ACCESSORIES

## 3500SS/36005S/3700HDSS : ACCESSORIES

| PART \# | DESCRIPTION |
| :--- | :--- |
| 5000R | Replacement Ink Ribbon Cartridge |
| 35100-10 | Time Cards (100pk) |
| $\mathbf{3 5 1 0 0 - 1 0 M}$ | Time Cards (1000pk) |
| $\mathbf{3 5 1 0 0 - 1 0 F}$ | Time Cards (100pk) English/French |
| $\mathbf{3 5 1 0 0 - 1 0 F M}$ | Time Cards (1000pk) English/French |
| $400-10$ | 10 Capacity Adjustable Time Card Rack |
| $400-3$ | 25 Capacity Adjustable Time Card Rack |
| $400-\mathbf{X}$ | 25 Capacity Expanding Time Card Rack |
| 41479 K | Replacement Key |
| $300-1$ | Heavy Duty Metal Time Card Rack, 25 Card Capacity |

## LIMITED HARDWARE WARRANTY

- Pyramid Time System warrants its equipment to original user against defective material or workmanship for a period of 1-year from date of purchase. Proof of purchase \& purchase date are required for warranty service on this product.
- Please remember to register your product at pyramidtechnologies.com/ProductRegistration
- Pyramid Time Systems' responsibility under this warranty is limited to replacement of defective part(s). Replacement is the sole discretion of Pyramid Time Systems.
- For Return Shipments to Pyramid Time Systems, product must be shipped in its original carton or equivalent. The cost $\&$ method of return freight for warranteed product is the sole responsibility of the customer. Pyramid Time Systems will not assume any responsibility for loss or damage incurred in shipping.
- Pyramid Time Systems reserves the right to determine whether parts failed because of defective material, workmanship or other causes.
- Failure caused by accident, alteration, misuse or improper packaging of returned unit is not covered by this warranty.
- Any repair done by the customer without the consent from Pyramid Time Systems will automatically void the warranty.
- Users in countries other than Canada and USA should contact the Dealer from whom the unit was purchased.
- The rights under this warranty are limited to the original user and may not be transferred to subsequent users.


## CONTACT US:

For more information, visit pyramidtimesystems.com or call our technical support team at 888.479.7264 during regular business hours: 8:30am-5pm EST, M-F, or email customer_support@ptitime.com

SMART SITE ${ }^{\text {M }}$ TIME CLOCK \& DOCUMENT STAMP Model 3500ss/3600ss/3700HDss

## SPECIFICATIONS

## 3500SS/3600SS : SPECIFICATIONS

| OPERATING CONDITIONS |  |
| :---: | :---: |
| Temperature | $0^{\circ} \mathrm{C}-50^{\circ} \mathrm{C}, 32^{\circ} \mathrm{F}-122^{\circ} \mathrm{F}$ |
| Humidity | 10-95\% RH, non condensing |
| POWER | 100-240VAC, $50 / 60 \mathrm{~Hz}$ |
| POWER FAILURE |  |
| Battery Back-Up | 7 Days, Data \& Time |
| Battery Life | 10 Years |
| CALENDAR | Automatic Leap Year \& Daylight Savings Time, Year up to 2099 |
| CLOCK ACCURACY | Less than 30 seconds/year |
| WEIGHT | 2.6 lbs (1.17kg) |
| DIMENSIONS | $6.125 \mathrm{inW} \times 5.75 \mathrm{inH} \times 6.75 \mathrm{inD}(15.5 \mathrm{~cm} \times 14.6 \mathrm{~cm} \times 17.2 \mathrm{~cm})$ |
| CERTIFICATIONS | UL and CUL (power supply) |
| MOUNTING | Desktop or Wall mountable |

## CONTACT US:

For more information, visit pyramidtimesystems.com or call our technical support team at 888.479.7264 during regular business hours: 8:30am-5pm EST, Monday-Friday.

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# 3500SS/3600SS/3700HDSS MOUNTING TEMPLATE 3500SS/3600SS/3700HDSS PLANTILLA DE MONTAJE 3500SS/3600SS/3700HDSS MODELE DE MONTAGE 

SCREW GUIDE TEMPLATE BELOW IS ACTUAL SIZE
LA PLANTILLA DE GUÍA DE TORNILLO A CONTINUACIÓN ES DE TAMAÑO REAL LE MODE D'EMPLOI ET SCHÉMA DES VIS CI-DESSUS EST DE TAILLE RÉELLE


## UP/ ARRIBA / EN HAUT



LEVEL LINE MARKER/MARCADOR DE LínEA DE NIVEL/ REPÈRE DE LA LIGNE DE NIVEAU

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