## PYRGMID

3550ss/3600ss
Smart $\mid$ Site $^{\text {TM }}$ Time Clock \& Document Stamp
User Guide


Spanish and French user guide available at pyramidtimesystems.com

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## PRODUCT OVERVIEW

Thank you for choosing a 3550 ss/3600ss SmartSite ${ }^{\text {TM }}$ Time Clock \& Document Stamp! The 3550ss/3600ss are our most versatile time clocks, ready to perform employee time tracking, document stamping \& preset message stamping. The 3600 ss features custom message stamping \& sequential page numbering. Both clocks feature the exclusive patent pending SmartSite ${ }^{\text {TM }}$ viewing guide and are equipped with a red LED alignment guide to ensure perfectly aligned time card punches $\&$ document stamping time after time.

The 3550 ss $/ 3600$ ss is able to punch employees $\ln \&$ Out and stamps time sensitive documents using one of 14 preset messages. The 3600 ss also stamps custom messages with up to 2 lines of alphanumeric type and stamps sequential page numbering up to 9999 consecutive stamps using automatic or manual stamping. Both clocks feature an adjustable document edge to accommodate any size document. Simple set-up, simple operation \& simple ribbon changes make these time clocks a favorite with small business!
Please read through this User Guide for simple set-up \& operation.

## TIME CLOCK \& DOCUMENT STAMP : FEATURES

| Employee Capacity | Unlimited |
| :--- | :--- |
| Alignment | SmartSite ${ }^{\text {m }}$ Red LED guide |
| Custom Type (3600ss) | Date stamp \& up to 2 lines (16 characters per line) <br> alphanumeric custom type |
| Preset Messages | 14 Preset Messages for stamping time <br> sensitive documents |
| Counter Mode (3600ss) | Sequential numbering up to 9999 |
| Loading | Side, adjustable document edge |
| Ribbon Ink | Black |
| Audio Signal (3600ss) | Buzzer/Speaker |
| Language Printing | English, Spanish \& French |
| Printing | Semi-automatic or manual |
| Display | Time, date \& day of week (AM/PM or Military Time <br> Format) |
| Printing Format | Date $\&$ Time (AM/PM, Military, Military Hundredths, <br> Military Tenths) |
| Printing | Dot matrix |
| Automatic Time Reset | Short months, Leap Year \& Daylight Savings Time |
| Battery Back-Up | Safeguards data \& settings for up to 7 days <br> without power |
| Tamper-Proof | Security lock protects against costly time theft |
| Warranty | 1-Year manufacturer's limited warranty |
|  |  |

SMART SITE ${ }^{\text {TM }}$ TIME CLOCK \& DOCUMENT STAMP Model 3550SS/3600SS

## CONTENTS



## WHAT YOU WILL NEED



## KNOW YOUR SERIAL \#

## IMPORTANT:

Please write down serial \# located on back of time clock before mounting.


Write your serial \# here:


## SET UP

(1) Remove time clock from carton \& place on a flat, level surface.
(2) Unlock \& remove top cover.
(3) Connect power adaptor in port located behind display screen \& plug unit into AC wall outlet.

## WALL MOUNTING



Select a location convenient to employees clocking IN \& OUT. Be sure power outlet is within 5 feet of mounting location.
(2) Use masking tape to hold mounting template on wall, making certain template is positioned so bottom of time clock is approximately 45 inches from floor.
(3) Drill holes using template as a guide.

(4) Remove template from wall \& install \#10 screws (not included), leaving approximately $3 / 16$ inch of screws exposed. For sheetrock walls, use plastic anchors.
(5) Hang time clock on wall, aligning keyholes on the rear with screw heads. Press downward on time clock until it lowers onto screws.
(6) Plug unit into AC wall outlet.

## PROGRAMMING

(1) Use key to unlock and remove top/front cover. Locate programming buttons labeled SELECT, $\boldsymbol{\Delta}$ (UP) \& $\mathbf{\nabla}($ DOWN $)$.
(2) Press SELECT until desired feature is displayed (see chart on page 5).
(3) Press $\triangle(U P) \& \boldsymbol{\nabla}($ DOWN $)$ to scroll through feature options.
(4)

Press SELECT to save option setting \& move to next feature.


3550SS/3600SS TIME CLOCK \& DOCUMENT STAMP : FEATURES SET UP

## FEATURE

Set Language

Set Date
Format
Set Year
Set Month

| Set Date |
| :--- |
| Set Daylight |
| Savings Time | Savings Time

(DST) Rule


Set Format
Set Printed
Time Format

Set Print
Direction
Direction

| Schedule a |
| :--- |
| Buzzer Event |
| (3600SS) |
| er |


| Set Mode |
| :--- |
| Setup Pre- <br> programmed <br> message (3600SS) |

Setup Cutom Message (3600SS)
Set Hour
Set Minutes

| DISPLAY | OPTIONS (SCROLL $\boldsymbol{\Delta}$ |
| :---: | :---: |
| LRNG = EMLLISH | ENGLISH, French (FRANCAIS), Spanish (ESPANOL) |
| DRTE FMT = MmROSY | MM/DD/YR (USA), DD/MM/YR (EURO), YY/MM/DD |
| SET YERR = 2015 | DISPLAYED YEAR +/-1 Year |
| SET MOMTH = JRM | DISPLAYED MONTH +/-1 Month |
| SET DRY = 1 | DISPLAYED DATE +/-1 Day |
| DRSL'T SRU $=$ USR | USA: USA DST: Begins 2nd SUN of MAR, Ends 1st SUN of NOV 2am EURO: European DST: Begins Last SUN of MAR, Ends Last Sun of OCT 1am OTHER: Set a custom DST Rule. ${ }^{1}$ OFF: No adjustment for DST. |
| DSPLY FMT = RTM/PM | AM/PM: 12 Hour, MIL: Military, 24 Hour |
| PRINT FMT = RM/PM | AM/PM: 12 Hour (e.g. 3:30PM) <br> MIL: Military, 24 Hour (e.g. 15:30) <br> ATAAP: Military, 24 Hour, Minutes expressed in hundredths of one hour (e.g. 15.50) <br> 24H.1: Military, 24 Hour, Minutes expressed in tenths of one hour (e.g. 15.5) |
| PRIMT DIR $=$ RIGHT | Right $=$ Print in right direction on time card. <br> Left $=$ Print in left direction on time card. |
| SET EVENT * NO | NO: No event(s) scheduled. YES: Schedule event(s) SET EVENT \#1-50, Page 9 (3600ss only) |
| MODE $=$ RUTO | SEE PRINTING MODES PAGE 11 |
| FORMRT = DRTE TIME | SEE PREPROGRAMMED MESSAGES PAGE 6 (3600ss only) |
| SET FMT M5L5 = M0 | SEE CUSTOM MESSAGING, PAGE 6\&7 (3600ss Only) |
| SET HOUR = LEAM | DISPLAYED HOUR +/-1 Hour |
| 5ET M M MUTE5 = 0 | DISPLAYED MINUTE +/-1 Minute |

${ }^{1}$ SELECT DRU'L SRU=OTHER. SCROLL \& SELECT START \& END SUNDAY (Available options are the $1^{\text {st }}, 2^{\text {nd }}, 3^{\text {rd }}, 4^{\text {th }}$ and last Sunday of each month). Remember: The number of weeks in a given month changes each year. You will have to reprogram your custom DST if either the START or END date falls on the last day of the month.

## MESSAGES \& COUNTER MODE

The 3550SS/3600SS functions as a document stamp and is preprogrammed with 14 common message formats. In addition, the 3600SS allows you to enhance each of these preprogrammed messages with up to two lines of customizable print, or with a sequential counter.

## PREPROGRAMMED MESSAGES



In the FMT=DATE TIME (3550SS) menu or the SET FMT MSGS (3600SS) menu, press $\mathbf{\Delta}(\mathrm{UP})$ or $\mathbf{\nabla}(\mathrm{DOWN})$ to choose "YES".
(2) Press SELECT.
(3) Press $\boldsymbol{\Delta}$ (UP) or below) ${ }^{1}$Press SELECT to choose desired message ${ }^{2} \&$ advance to next menu.
(5) If no custom message is desired "CST MSLINOTUSED", press SELECT, or to program a custom message "โ5T M5G", follow steps on page 7. (3600ss Only)
(6) If custom message is not desired "[ST MSEL=MOTUSED", press SELECT, or to program a second custom message "[5T M5Le", follow steps on page 7.

## SET FORMAT MESSAGES (5ET FAT M5E5)

| DISPLAY | EXAMPLE |
| :---: | :---: |
| FFTT= LRTE TIME (Default Settings) | JUL 12 07:46PM |
|  | JUL 12 '15 07:46PM |
| FMT= LRTE YR APV | JUL 12 '15 APVD |
| FMT $=$ LRTE 4 SR FRXD | JUL 12 '15 FAXD |
| FTMT=DRTE UR FHLE $^{\text {che }}$ | JUL 12 '15 FILE |
| $F \mathrm{FT}=$ DRTE UR $^{\text {H }}$ | JUL 12 '15 IN |
| FTT = DRTE YR OUT | JUL 12 '15 OUT |
| FFT $=$ LRTE $Y$ SR PRIL | JUL 12 '15 PAID |
| FMT= DRTE YR REVU | JUL 12 '15 RCVD |
| FMT= LRTE YR SEMT | JUL 12 '15 SENT |
|  | JUL 12 '15 ORIG |
| FTT = DRTE YR VOIL | JUL 12 '15 VOID |
| FTMT=ORTE YR USED | JUL 12 '15 USED |
| FMT = LRTE YR [mPL | JUL 12 '15 CMPL |

$\square$
${ }^{1}$ By default, clock will print DATE TIME format if no message is selected.
${ }^{2}$ Selected preprogrammed message will print first (date stamp).

## CUSTOM MESSAGES (3600ss)

(1) To program a custom message press $\boldsymbol{\Delta}$ (UP) or $\boldsymbol{\nabla}$ (DOWN) in "[ST MSGIFMTUSED" menu \& press SELECT to choose "USE" custom message 1.
(2) custom messege 1 displays on clock.

"*" sign (cursor) will blink over first character position. There are 16 positions available for your custom message. Characters are alphanumeric (A-Z, blank, <counter>, 0-9).
(4) Scroll thru each character using $\boldsymbol{\Delta}(U P)$ or $\boldsymbol{\nabla}$ (DOWN). Press SELECT to advance to the next character. ${ }^{1}$
(5) Press SELECT after the 16th character. "[ST M5GC=NOTLSED" will display on screen.
(6) If a second custom message is not desired "C5T M5GZ=MOTUSED", press SELECT, or to program a custom second message press $\mathbf{\Delta}($ UP) or $\mathbf{\nabla}$ (DOWN) in "CST MSGZ=MOTUSED" menu \& press SELECT to choose "USE" custom message 2.
(7) Repeat steps 3 \& 4 .
(8) Pressing SELECT after the $16^{\text {th }}$ character advances to final menu options, SET EVEMT \%, SET HOLR a SET SHNHTES. ${ }^{2}$

## COUNTER MODE (3600ss)

The counter mode is activated when SELECT "〈COLMTER>" is in custom message position (see step 5 above). Every "DRTE STRMP" is counted.

An increasing number ( $1,2,3,-9999$ ) will print on the second or third time you print following "date stamp" or "custom message" (during a three second period).


NOTE: The counter is reset each time "5ET FRT M5ES=NG" is enabled (=UE5).

${ }^{1}$ You may not move the cursor backwards. You must advance through all 16 character positions to save the message.
${ }^{2}$ It is recommended to reset time after creating custom messages.

TIME CARDS


Time card \#35100-10 or 35100-10F

## TIME CARD PRINT FORMAT

The time card ( $\# 35100-10$ or $35100-10 \mathrm{~F}$ ) is used for weekly pay periods. Printing will appear as follows:

| PUNCH IN | JUL12 $7: 00 \mathrm{AM}$ <br>  <br> Prints Month, Date \& Punch Time <br> PUNCH OUT |
| :--- | :--- |
|  | JUL12 $3: 00 \mathrm{PM}$ |
|  | Prints Month, Date \& Punch Time |

SMART SITE ${ }^{\text {TM }}$ TIME CLOCK \& DOCUMENT STAMP Model 3550SS/3600SS

## SET EVENT USING BUZZER (3600SS)

The 3600SS Time Clock \& Document Stamp has an internal buzzer to alert workers of start times, breaks, lunch and dismissal times.

## MENU : SET EVENT AV <br> SCHEDULE AN EVENT (e.g. Ring Internal Buzzer)

| FEATURE (SELECT) | DISPLAY | DEFAULT SETTING | OPTIONS (SCROLL $\Delta \nabla$ ) |
| :---: | :---: | :---: | :---: |
| Set Event Schedule | SET EVEMT * | NO | Scroll $\boldsymbol{\Delta}(\mathrm{UP})$ or $\boldsymbol{\nabla}(\mathrm{DOWN})$ to schedule event |
| Assign the Event a Number (1-50) | SET EVEMT * |  | SET EVENT <br> (e.g.1, 2, 3 ... 50) |
| Set the Event's Duration | EVEMT * | OFF | OFF, . 5 SEC, 1-15 SEC (determines length of time buzzer) |
| Set the Event's Hour | EVEMT * HR = | $\begin{aligned} & 12 \text { HR: 12AM } \\ & 24 \text { HR: } 00 \end{aligned}$ | EVENT HOUR +/- One Hour <br> 12 HR: 12AM-11PM <br> 24 HR: 00-23 |
| Set the Event's Minute | EVENT * RIIM $=$ | 00 | EVENT MINUTE +/- One Minute (e.g. 00, 17, 59) |
| Set the Event's Day | EVEMT : DRY = | ALL | One day event: SUN, MON, TUE, WED, THU, FRI, SAT <br> All week event, SUN-SAT: ALL <br> Monday thru Friday Event: M-F |


(1) To punch time card or stamp document, gently feed time card (35100-10 or 35100-10F) or document into slot at base of time clock, while aligning red LED SmartSite ${ }^{\text {TM }}$ alignment guide to location where time stamp is desired.
(2) Continue to feed time card or document until the print actuator is activated.

## PRINTING MODES

The 3550SS/3600SS can be set to print automatically or manually using the 5ET mued feature. When set to RuTo the clock will print whenever the actuator is activated.

When set to MRNMRL, the clock will only print when the "manual button" located in the left hand corner above the display screen is pressed.


## ADJUSTING DOCUMENT EDGE

The actuator can be adjusted to accommodate different document widths.


Place clock on its side so the viewing window is facing towards you.


Locate the "actuator adjustment knob" on the bottom of the clock.
(3) Push "actuator adjustment knob" in while sliding the actuator back and forth to adjust position.


## PRINTING CUSTOM MESSAGES (3600SS)

Scenario: It is $7: 46 \mathrm{AM}$ on $7 / 12 / 13$. You have selected "ORTE $\operatorname{HR}$ FHE" from the Set Format Messages "(5ET FMT M555)" menu. You have set Custom Message 1 "(L5T M55 !)" to PYRAMID TIME SYS. You have set Custom Message 2 to "〈COLHTER>". The clock will print to your document as follows:

```
First print orte JUL12'13 FILE
Second print MESSRGE PYRAMID TIME SYS
Third print mESSRGE ?
```



After clock prints date stamp (line 1) "JUL $12^{7} 13$ " you have three seconds to print custom message (line 2), "PYRAMID TIME SYS". If you do not print first custom message (line 2 ) within 3 seconds, the clock will revert to date stamp (line 1 ).

Example A
First print DRTE JUL $12^{7} 13$ FILE
Second print MESSREE JUL $12^{\prime} 13$ FILE

After you print first custom message (line 2), "PYRAMID TIME SYS", you have three seconds to print second custom message (line 3), "1". Again, if you do not print second custom message (line 3 ) within 3 seconds, the clock will revert to date stamp (line 1 ).

## Example B

First print DRTE JUL 12'13 FILE
Second print MES5REE PYRAMID TIME SYS
Third print mescree 3 JUL 12'13 FILE

After you print second custom message (line 3), " 1 ", the clock will revert to date stamp (line 1).

Example C
First print DRTE JUL 12'13 FILE


NOTE: Each time date stamp prints(Examples A, B \& C) the counter advances +1 (even though sequential numbers did not print).

## REPLACING RIBBON CARTRIDGE

(1) Unlock and remove cover.
(2) Press $\boldsymbol{\Delta}(U P)$ for 3 seconds to park ribbon carriage.
(3) Unplug power to time clock *IMPORTANT*.
(4) Turn clock on its side so ribbon cartridge \& holder are on top.
(5) Slide actuator to far left (see diagram).
(6) Remove old ribbon cartridge by holding tab and lifting up.
(7) Snap in new ribbon cartridge between printer head and mylar.
(8) Replace cover, lock unit \& plug in.
(9) Feed time card through unit to test print quality.
(10) Readjust the actuator.

$\square$
If ribbon is not completely over print head the resulting print will show incomplete characters. If ribbon cartridge is not completely snapped in holder, the resulting print will be increasingly lighter.

MASTER RESET
(1) Unplug power to time clock.
(2) Press \& hold $\boldsymbol{\Delta}(U P)$ button while plugging unit back in.
(3) Immediately release $\boldsymbol{\Delta}$ (UP) button when "BB:BG, THENE NOT SET" displays.
(4) Re-program time clock.


NOTE: If $\mathbf{\Delta}(\mathrm{UP})$ is held too long, the time clock will move to "PRRK MODE".
Press $\mathbf{\Delta}$ (UP) again to return to "PRNMTNG MOOE".

## FAQS

Q: Do I have to use special cards?
A: Pyramid 35100-10 or 35100-10F (French) cards are designed for use with the 3550 SS/3600SS when it is used for payroll, but you can use it to stamp other documents.

Q: What does ATAAP mean?
A: $\quad$ ATAAP is the acronym used by the U.S. government that describes how time is accounted for using hundredths of hour (i.e. one and a quarter hours equal 1.25 hours).

## ACCESSORIES

| 3550SS/3600SS : ACCESSORIES |  |
| :--- | :--- |
| PART \# | DESCRIPTION |
| 5000R | Replacement Ink Ribbon Cartridge |
| 35100-10 | Time Cards (100pk) |
| 35100-10M | Time Cards (1000pk) |
| 35100-10F | Time Cards (100pk) English/French |
| $35100-10$ FM | Time Cards (1000pk) English/French |
| $400-3$ | 25 Capacity Adjustable Time Card Rack |
| $400-\mathrm{X}$ | 25 Capacity Expanding Time Card Rack |
| $300-1$ | Heavy Duty Metal Time Card Rack |

## LIMITED HARDWARE WARRANTY

- Pyramid Time System warrants its equipment to original user against defective material or workmanship for a period of 1-year from date of purchase. Proof of purchase \& purchase date are required for warranty service on this product.
- Please remember to register your product at pyramidtechnologies.com/ProductRegistration/.
- Pyramid Time Systems' responsibility under this warranty is limited to replacement of defective part(s). Replacement is the sole discretion of Pyramid Time Systems.
- For Return Shipments to Pyramid Time Systems, product must be shipped in its original carton or equivalent. The cost $\&$ method of return freight for warranteed product is the sole responsibility of the customer. Pyramid Time Systems will not assume any responsibility for loss or damage incurred in shipping.
- Pyramid Time Systems reserves the right to determine whether parts failed because of defective material, workmanship or other causes.
- Failure caused by accident, alteration, misuse or improper packaging of returned unit is not covered by this warranty.
- Any repair done by the customer without the consent from Pyramid Time Systems will automatically void the warranty.
- Users in countries other than Canada and USA should contact the Dealer from whom the unit was purchased.
- The rights under this warranty are limited to the original user and may not be transferred to subsequent users.


## CONTACT US:

For more information, visit pyramidtimesystems.com or call our technical support team at 888.479.7264 during regular business hours: 8am-5pm EST, M-F, or email customersupport@ptitime.com

SMART SITE ${ }^{\text {TM }}$ TIME CLOCK \& DOCUMENT STAMP Model 3550SS/3600SS

## SPECIFICATIONS

## 3550SS/3600SS : SPECIFICATIONS

| OPERATING CONDITIONS |  |
| :---: | :---: |
| Temperature | $0^{\circ} \mathrm{C}-50^{\circ} \mathrm{C}, 32^{\circ} \mathrm{F}-122^{\circ} \mathrm{F}$ |
| Humidity | 10-95\% RH, non condensing |
| POWER | 100-240VAC, $50 / 60 \mathrm{~Hz}$ |
| POWER FAILURE |  |
| Battery Back-Up | 7 Days, Data \& Time |
| Battery Life | 10 Years |
| CALENDAR | Automatic Leap Year \& Daylight Savings Time, Year up to 2050 |
| CLOCK ACCURACY | Less than 30 seconds/year |
| WEIGHT | 2.6 lbs (1.17kg) |
| DIMENSIONS | $6.125 \mathrm{inW} \times 5.75 \mathrm{inH} \times 6.75 \mathrm{inD}(15.5 \mathrm{~cm} \times 14.6 \mathrm{~cm} \times 17.2 \mathrm{~cm})$ |
| CERTIFICATIONS | UL and CUL (power supply) |
| MOUNTING | Desktop or Wall mountable |

## SIMPLE:SMART ${ }^{\circledR}$

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For more information, visit pyramidtimesystems.com or call our technical support team at 888.479.7264 during regular business hours: 8am-5pm EST, Monday-Friday.

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